



English Language Training & Academic Programmes

















- General English
- IELTS & Cambridge Examination Preparation
- International Diploma Higher Education Studies
- Group 4 Intensive : General or Business English
- One-to-One Master Class™
- English for Specific Purposes
- University Summer Courses
- Teachers' Courses
- Family Study Programme



Welcome to Concorde International

Breaking Your Language Barrier

The 21st century is the most connected era in history, around the world millions of people use English as the principal form of communication.

On social media sites, on Facebook, in daily news, for business and for sport - English connects people to friends, family, the workplace and other cultures.

Over 45 years Concorde International has helped thousands of students succeed in improving their English. English is an essential core skill which everyone needs in order to achieve their goals and progress their career.

At Concorde International we have a range of courses to suit your needs and your level of English. We are committed to helping you succeed as we recognise that this is an important investment of your time for your future.

Whether you choose a short term or a long term course, nothing can replace the face to face sessions in a small group dynamic, or with individual tutorials.

We are here to assist you at every stage, from your arrival at one of England's busy airports, to providing accommodation in warm friendly Homestays or, for those who want more independence, in our student self-catering residence.

This historic, famous City of Canterbury with its world-class heritage, culture and festivals offers a great opportunity to immerse yourself in a very English corner of England, to be in a safe environment, very easy to get around on foot, and with 3 universities and 36,000 students there is always something to see and do - it is quite rightly called 'a City for all seasons'!

I look forward to welcoming you here in Canterbury!

Colin Stone Director







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Transfer Service

The location, Canterbury









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20

The School

The Study Centre

Concorde International is located in historical buildings in the very centre of Canterbury. Many shops and restaurants are just around the corner.

Our friendly and helpful welfare team, academic team and support staff all work in these buildings and are always available to assist students.

Teachers are qualified, experienced and expert at guiding students towards achieving their goals. We care about ensuring that you make progress during your time studying with us.

Our 18 classrooms are equipped with audio-visual learning equipment. Students also enjoy free WiFi, a computer room with free internet access, coffee bar and student lounge. Students can borrow course books and graded readers for a small deposit.

10 very good reasons to choose **Concorde International**

- $\sqrt{}$ Accredited by the British Council, and a member of English UK
- √ Excellent pass rates for exams and university places
- $\sqrt{}$ Students value high quality of teaching
- √ Outstanding range of curriculum options
- √ Teachers' knowledge and understanding of subjects is excellent
- $\sqrt{}$ Personal and academic support for students is outstanding
- √ Relationships throughout the college are excellent
- √ Exceptionally well organised programmes
- √ Forty-five years' experience providing high quality courses
- √ City centre location

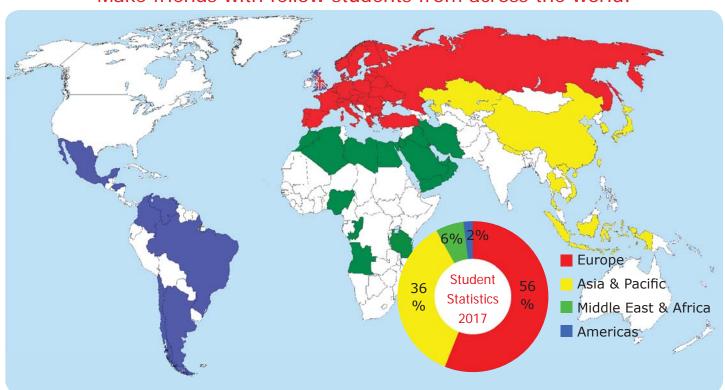
" It was a pleasure meeting you and to get to know the Concorde family. It is a great environment, welcoming, homely and friendly. In the school there is a real feel of the worldwide solidarity which unites in fraternity and friendship people from different cultures and languages, so that they become one family. This is also thanks to all the great people at Concorde who make this possible." - Giovanni Picciallo, from Italy







Make friends with fellow students from across the world!



Canterbury - A city for all seasons



Canterbury welcomes almost 3 million visitors each year and there is always something to see and do.

Concorde International is in the heart of this vibrant city.

Canterbury is perfectly placed for easy access from/to the Continent with fast Eurostar trains to Paris (2hrs,30minutes); Brussels Central (3hrs,35minutes). London is only 55mins by High Speed train.

Travelling from/to Canterbury		
	London	0 h 55 mins
Cities	Paris	2 h 30 mins
	Brussels	3 h 35 mins

1. UNESCO World Heritage Site







Canterbury was awarded UNESCO World Heritage status with 3 world heritage sites all easy to visit on foot.

- **Canterbury Cathedral**
- St Augustine's Abbey
- St Martin's Church

Museums







- Canterbury Heritage Museum
- Canterbury Castle
- Canterbury Roman Museum

- Canterbury Tales
- Westgate Towers
- Eastbridge Hospital
- Beaney House of Art and Knowledge

3. Canterbury Festivals







There's always something to see and do!

- Music festival
- International food festival
- Morris dancing, street bands and mime artistes
- local Kent cherries, artisan craft & gift fairs
- October November December: City Festival, Fireworks and Christmas Lights

4. One of the safest cities in the UK for students





Canterbury has 3 universities with a lively student population of over 40,000 students.

Getting Around







The centre of Canterbury is car-free, and everything is within walking distance. Buses to local destinations are frequent and cheap. Trains to London run approximately every 30 minutes during the day and every 60 minutes in the evenings and at weekends.

Kent "The Garden of England

"Best in Europe" Kent has been named to

- 1. Dover Castle and the iconic White Cliffs
- 2. Whitstable famous for its oysters, seaside chalets and traditional harbour
- 3. Broadstairs "quintessential English seaside town" and former home to novelist Charles Dickens
- 4. Leeds Castle called "The loveliest castle in the world"
- 5. Chilham village film set for TV series of Agatha Christie's famous detective "Poirot"



6. Entertainment, Shopping & Restaurants







There are many busy cafés, bars, clubs, pubs and a modern shopping centre.

Eating Out

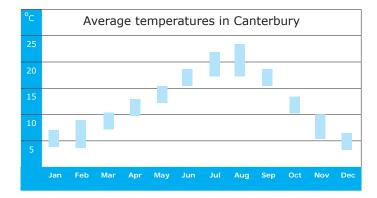
Canterbury has a great choice of restaurants and cafes: English, French, Italian, Japanese, Chinese, Korean, Indian, Mexican, Portuguese, Turkish, Moroccan, Thai... It's all on the doorstep!

Shopping and banks

- Shops are usually open 9am 6pm (Monday to Saturday), and 10am to 4pm (Sunday).
- Banks are open at the same times, Monday to Friday, and on Saturday mornings. Not open on Sundays.

7. Climate

Canterbury enjoys some of the best weather in the UK. And Whitstable beach is a short bus ride away.



" - where history comes to life!

ne top destination for family holidays in 2015.



- 6. Bluewater Shopping Centre Europe's biggest shopping centre. Shop 'til you drop!
- 7. **Deal** & **Sandwich** The origin of the sandwich.
- Hever Castle The childhood home of Anne Boleyn (2nd wife of Henry VIII)
- Chartwell- Country residence of Sir Winston Churchill. Now in the National Trust
- Royal Tunbridge Wells -Spa town and lovely historical town centre









Ci The Teaching







- Full-time, qualified and experienced teachers who will do their best to help you succeed
- Personal academic counselling available from course tutors
- Continuous monitoring by your class tutors to check your progress
- A balanced programme of communication and comprehension
- Opportunity to take internationally recognised examinations
- Consistently excellent pass rates for exams and university places

Concorde Level	15 H p/w	25 H p/w	IELTS	Cambridge Exams	CEFR
			9.0		
Proficiency	12-15	9-12	8.5	CPE	C2
	weeks	weeks	8.0	Proficiency	Mastery
			7.5		
Advanced	12-15 weeks	9-12	7.0	CAE	C1 Effective
	weeks	weeks	6.5	Advanced	Operational user
Upper	12-15	9-12	6.0		
Intermediate	weeks	weeks	5.5	FCE	B2
			5.0	First Certificate	Vantage
Intermediate	12-15 weeks	9-12 weeks	4.5	PET	
	weeks	weeks	4.0	Preliminary English	B1
Pre-Intermediate	12-15	9-12	3.5		Threshold
Pre-Intermediate	weeks	weeks	3.0	KET	
	12-15	9-12	2.5	Key English	A2
Elementary	weeks	weeks	2.0		Waystage
Daniman	210		1 - 1.5		A1
Beginner	8-10 weeks	6-8 weeks	0 - 0.5		Breakthrough

Your Progress

Concorde International has an excellent track record in improving students' English. On average, students at Concorde last year improved by one level every 8.49 weeks. This is faster progress than you will make at the vast majority of schools.

We ensure that you make fast progress with the following measures:

IN THE SCHOOL

- Small classes ensure individual attention
- Regular tests to embed learning
- A good mix of nationalities in classes
- Monthly 1-1 tutorials to check progress and set goals
- Experienced, dedicated and caring teachers

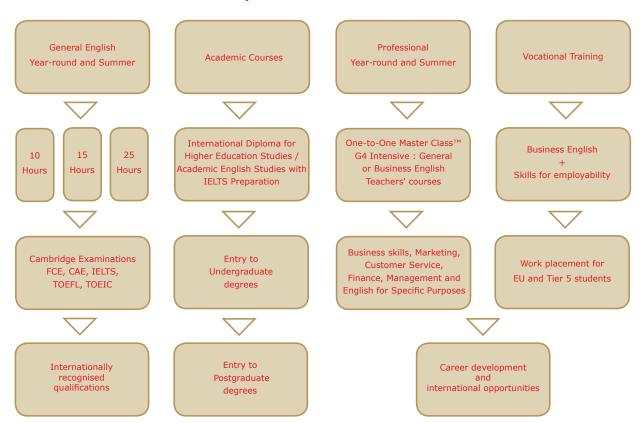
BY THE STUDENT

- Attendance at all lessons
- Active participation in all lessons
- Completion of all course work
- Make the most of all opportunities available to practise English at break times, lunch times and immersion in homestay and student life and city events





Course Pathways at Concorde International



Accommodation













We understand that our clients have very different preferences when it comes to choosing their accommodation. Therefore we are pleased to offer the following choices for our students in Canterbury.

Homestay Accommodation

Most clients choose to stay with one of our hosts where a warm welcome is guaranteed.

Students have a single room and the host provides breakfast and dinner each day. This allows the opportunity for students to practise their English outside the classroom and experience life in a British home.

Generally, students of the same nationality are placed in different homes unless friends ask to be placed together, however in peak time this may change.

Our hosts are located in different parts of Canterbury, and the nearby seaside towns of Whitstable and Herne Bay.

In Canterbury, some students will be able to walk to school each day, others will need to take public transport.

Summer Residential self-catering

University Student Village

Single study rooms, sharing facilities

Single study rooms, en-suite bathroom

£10 meal voucher on arrival included, to be used in the university self-service cafeteria on campus.

4 Star accommodation, en-suite bathroom

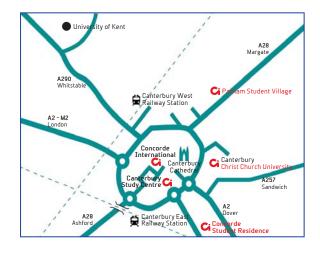
Self-catering apartments and houses

For 2 - 6 people (recommended for family group)

Student Residence

Modern accommodation with comfortable-sized single, double and twin bedrooms, a large self-catering kitchen and a cosy living room. It is located close to a supermarket, on a direct route into Canterbury. This is an ideal residence for those students who wish to enjoy independent living with international friends.

- Large 13-bedroom residence with Wi-Fi access.
- Located 15 minutes' walking distance from city centre.
- En-suite single and twin rooms, shared facilities.



Student Life

Social Activities

Social Activities at the Study Centre

Excursions are offered at weekends to locations throughout the UK including London, Cambridge, Brighton, Oxford, Windsor and Bicester Village Retail Outlet.

Local visits in Kent, "the Garden of England", can also be arranged to Dover Castle, Leeds Castle and Sissinghurst, and to the seaside towns of Whitstable, Broadstairs and Folkestone.

There are optional evening activities: pub nights, 10-pin bowling and barbecues, plus an annual cultural programme of events introducing British festivals and holidays.

Some activities are free of charge. Excursion costs vary depending on location and entry fees.

Events are displayed on the Student Notice Board in the common room. See examples below.



Like us on Facebook www.facebook.com/ConcordeEnglish





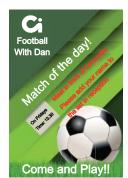
Sample Social Programmes



















General English







- For students aged 16+
- Elementary to Advanced Levels
- Beginners accepted at the start of a new term

This course provides a balance of grammar, reading, listening, speaking and writing to improve both accuracy and communication skills.

We use a mix of modern course books and authentic materials to meet students' needs.

Tutors meet weekly to discuss the progress of the students in their classes. Monthly individual tutorials are held to discuss progress and set aims for further study.

Features of the course

- 15 or 25 hours per week
- Average 8-10 students per class, maximum of 12
- Flexible enrolments starting every Monday
- Minimum 2 weeks: discounts for long term bookings
- A good mix of nationalities: students from 50 different countries attended our courses last year

AM 15 hours - Monday to Friday			
9.00-10.30	10.30-11.00	11.00-12.30	
Focus on Grammar and Accuracy	Coffee Break	Focus on Skills and Fluency	

Morning classes focus on the accurate use of English. Students learn and practise new grammar functions and vocabulary, and also develop their knowledge of English using set course books and authentic materials.

- Grammar in real-life contexts
- Pronunciation practice
- Written and spoken accuracy
- Skills: reading, writing, listening and speaking

PM 10 hours - Monday to Thursday			
13.45-15.15	15.15-15.30	15.30-16.30	
Focus on Communication	Tea Break	Focus on Skills and Fluency	

Afternoon classes focus on improving oral communication and fluency, vocabulary extension and skills for real-life purposes.

Examination Preparation Courses

- For students aged 16+
- · Elementary to Advanced Levels

At Concorde International you can choose to study for the IELTS, Cambridge, TOEFL and TOEIC examinations.

Cambridge exams are held locally in March, June and December.

IELTS exams are held at regular intervals throughout the year. Examination fees vary and must be paid at the time of booking.

Features of the course

- Intensive preparation with practice exam papers
- Practise with academic tests
- Special coaching for examination techniques
- Individual counselling for exams
- Regular opportunities to enter for examinations
- External examinations can be arranged with examining boards

AM 15 hours - Monday to Friday

Cambridge Exams - FCE or CAE

PM 10 hours - Monday to Thursday

IELTS Exam

FCE / CAE Exam Course Dates 2018

02 January - 09 March

26 March - 01 June

25 June - 17 August (FCE only)

10 September - 07 December



UNIVERSITY of CAMBRIDGE

ESOL Examinations

Authorised Centre for Teaching Awards

IELTS Exam Dates 2018

06, 13, 20, 27 January February 03, 10, 17, 24 March 03, 10, 17, 24, 31 April **14**, 21, 28 05, 12, 19, 26 02, 09, 16, 23, 30 May June 07, 14, 28 July August 04, 11, 18, 25

September 01, 08, 15, 22 October 06, 13, 20, 27 November 03, 10, 17, 24 December 01, 08, 15, 22

*Exam cost: approx. £150 - £200

** Red: available in Canterbury





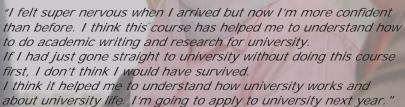






International Diploma for Higher Education Studies / Academic English Studies with IELTS Preparation









This course is suitable for students who wish to improve their English fluency, and extend their knowledge in Business related subjects. It also provides the essential requirements for those who want to access university in the UK and other English speaking countries.

- Pei Yu, from Taiwan

International Diploma for Higher Education Studies

Core English Content

- Intensive English (30 credits)
- Advanced English (20 credits)
- Academic English EAP (10 credits)
- IELTS Preparation
- Study and Communication Skills (20 credits)

Business modules:

- Introduction to Business (10 credits)
- Introduction to Accounting and Economics (10 credits)
- Foundation Mathematics (10 credits)
- · Cultural studies (10 credits)

Exams taken in June 2017

Academic English Studies with IELTS Preparation

What will the students learn?

- Intensive and Advanced English
- Academic English EAP
- · IELTS exam preparation
- Study and communication skills
- · Culture studies

Our **University Counsellor** guides the students through the application process and provides advice and support.

Guaranteed entry to a UK University

We have a first class reputation for placing students at reputable universities.

fact file

International Diploma for Higher Education Studies		
Start Dates	September / January	
Duration	37 weeks / 25 weeks	
Hours/Week	25 (including IELTS Preparation)	
Entry Requirements	September: IELTS 4.5 (or equivalent) + Secondary School End of Year Report	
	January: IELTS 5.5 (or equivalent) + Secondary School End of Year Report April: IELTS 5.5 / TOEFL(IBT) 65	
Assessment	Monthly testing, 5-6 assignments, 3 presentations, Exams	
Accreditation	Externally accredited by NCC Education European validation: O QUAL Level 3	

We have an excellent track record for improving students' IELTS scores, enabling them to enter their chosen university.

Group 4 Intensive & One-to-One

G4 Intensive Courses: General or Business English

- For clients aged 21+
- 15 or 25 hours per week
- · Maximum 4 participants per class
- Business / General / Specialist English
- Elementary to Advanced Levels

These courses are particularly for those clients who have only a short time available and require maximum input of English for general, business or specialist English.

Clients may choose the dynamic of a small group for their programme or may select an intensive combination option with One-to-One Master Classes with an exclusive, individual tutor.

General English

- Develop your active and passive skills in small group workshops
- Practise grammar, listening, reading and speaking
- Focus on English for Social Situations

Business English Courses

- Develop your confidence in the professional world
- Develop your business skills:

socialising holding meetings presentations telephoning negotiation project management letter and report writing

Cambridge BEC Vantage Exam Preparation

2-week programmes

15 - 29 April / 12 - 26 August / 18 November - 2 December

One-to-One Master Class ™

- For clients aged 21+
- 5 to 30 hours per week
- Business / General / Specialist English
- Beginner to Advanced Levels

The course is designed to meet your specific language and business needs.

The syllabus is negotiated between the highly experienced teacher and client, following completion of a Needs Analysis form.

The Combination Course is intensive and can be up to a maximum of 30 hours per week with different subject tutors.

Combination Options

One-to-One Master Classes may be combined with group classes. eg. General English G4 or G4 Intensive: General or Business English.

English for Specific Purposes

- Medical English
- Nursing
- Engineering & Construction
- English for Entrepreneurs
- Financial English
- Health & Safety
- Tourism
- Oil & Gas

There is a range of accommodation available to G4 or One-to-One clients:Hotel; Guest house (B&B);Superior English homestay with half-board









Business English / Skills for Employability





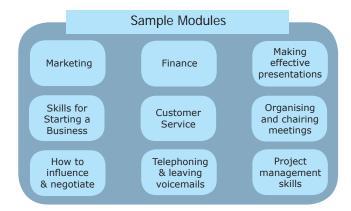


- For students aged 16+
- 10 hours per week
- Pre-Intermediate to Advanced Levels

Business English

Course features:

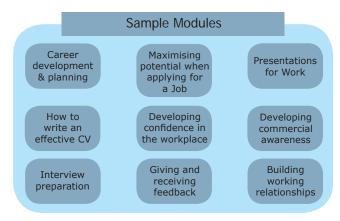
- The language of business
- Listening for information
- Making presentations
- Interjecting, disagreeing, summarising
- Discussing real case studies
- Analysis and interpretation of data; problem solving



Skills for Employability

Course features:

- Career planning: identifying strengths/weaknesses
- How to write an effective CV: matching skills to employer's needs
- Interview preparation: how to market yourself and answer questions effectively
- Strategies for interviews: body language, research, SWOT analysis



Work Experience

For Intermediate B1 to Advanced Levels, available to EU and Tier 5 (YMS) students

Teachers' Courses

The summer Teacher Development Courses are held in July and August in Canterbury. These are intensive courses of 25 hours per week.

These courses are an excellent combination of theory and practical ideas for busy teachers. Seminars focus on methods and approaches to all areas of English language teaching and learning.

 \mbox{CLIL} sessions develop awareness of \mbox{CLIL} methodology and assist teachers in designing activities.

Our highly experienced trainers consult with course participants to ensure that seminars are useful, relevant and full of tips to improve your teaching skills and effectiveness in the classroom.

The most popular topics from previous years have included:

- Using Grammar Games
- Jigsaw Activities
- Songs & Jazz Chants
- Story Telling
- Drama
- The Education System
- British Culture
- CLIL ideas and activities
- Classroom Management
- Mixed Ability Classes
- Error Correction
- Using Cuisenaire Rods
- The Lexical Approach
- Group & Pair Work
- Pronunciation
- Exploiting Course Books



Group programmes for teachers

For year-round courses, please email: admissions@concorde-int.com

Year-Round Teacher Courses

CELTA Course

Concorde International is an accredited Cambridge Teacher Training Centre for CELTA (the Certificate in English Language Teaching to Adults) externally validated by Cambridge English Language Assessment.

5 February - 3 March 5 March - 30 March 9 April - 4 May 4 June - 29 June

30 July - 24 August 12 November - 7 December

Enquiries to: info@concorde-int.com



CLIL

(Content and Language Integrated Learning) for primary and secondary teachers

Teachers will:

- Improve language skills and confidence
- Improve ability to plan CLIL lessons (primary and secondary, all subjects)
- Learn methods to teach vocabulary and skills (reading, writing, speaking, listening)
- Practise adapting materials for use in CLIL lessons

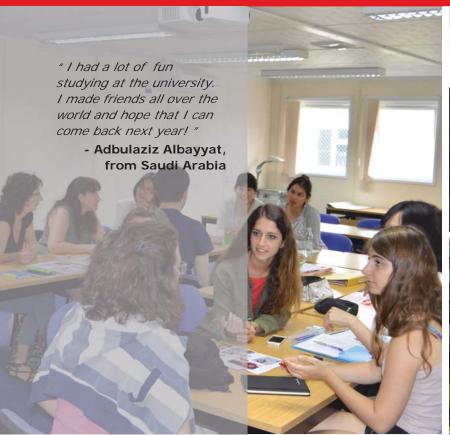








University Summer Courses, Canterbury







General English 15 or 25 hours - University, City Centre Campus

- For adult students aged 16+
- For university students, adults, professionals and teachers
- Flexible enrolments start every Monday
- Choice of 15 or 25 hours of classes
- Average class size 10-12, with a maximum of 12 for the afternoon options

Courses

The 25-hour programme is suitable for those who want an exciting and stimulating course. It combines English language learning and practice with the study of a variety of interesting up-to-date topics in the afternoon:

Business English, British Culture, International News and Current Affairs, Literature and Drama.

The 15-hour programme in the mornings provides study practice of essential skills - speaking, listening, reading and writing. You are free in the afternoon to visit the city, surrounding countryside and beaches.

Social programme

Excursions are arranged at weekends to Oxford, Cambridge, London, Brighton and Leeds Castle. These may be booked a few days in advance. There are optional evening activities throughout the summer.

Some activities are free of charge. Excursion costs vary depending on location and entry fees.

Campus facilities include:

This modern university campus is a few minutes' walk from the centre of Canterbury and provides an ideal atmosphere for study and relaxation during your course.

- Seminar rooms and lecture theatres all to the highest technological standard
- Comfortable single or double bedrooms with private or shared facilities
- Self-service meals in college dining room offering a wide choice of international dishes.
- Comfortable common rooms with televisions and a fully licensed bar

Off campus

The campus is situated next to two UNESCO World Heritage sites:

St Augustine's Abbey and the famous Canterbury Cathedral, and close to a vibrant city centre full of restaurants, pubs and cafes, all easily accessible on foot.

Summer Group 4 Intensive General or Business English - The Business School

- For clients aged 21+
- 15 or 25 hours per week
- Maximum 4 participants per class
- Business English / General English / Specialist English
- Elementary to Advanced Levels

This course offers 15 or 25 hours of classes per week for adults aged 21+. The courses take place in the city centre.

- Intensive, highly tailored English language course
- Small focused groups, maximum 4 participants
- General or Business English, or specialist language (technical/engineering)
- Industry specific if mini-group is from one sector

The course syllabus is negotiated on the first Monday and is designed to meet your specific needs.

Using authentic learning materials such as daily newspapers, TV and radio, you will:

- Develop awareness of structural and functional language
- Expand your vocabulary
- Improve the clarity of your speech and pronunciation
- Develop communication fluency











Family Study Programme









Concorde International warmly welcomes families with children

The School arranges 'English Playtime' for children aged 5 to 7 years, and Junior Summer School for children aged 8 to 17 years.

Parents can study General English at our Adult Summer Centre,

or Business English at the Business School.

Two options for families with children: Tuition only or Tuition & Family Activity Programme

Canterbury provides an ideal environment for children with its pedestrianised centre, parks and gardens. The self-catering accommodation is within easy walking distance of the college and city centre. The local beach is only a short bus ride from Canterbury.

Weekly sample Tuition & Family Activity Programme			
	Morning	Afternoon	Evening
Sunday	Arrival Day		
Monday	Classes	Orientation Tour	Family Welcome Party
Tuesday		Free PM & Sports Activities	Family evening
Wednesday		British Culture Classes	Disco
Thursday		Half-Day Excursion	Family evening
Friday		Presentation & Performance	Family evening
Saturday	Full-Day Excursion Family evening		
Sunday	Arrivals and departures		

Family accommodation options in Canterbury

Self-catering apartments and houses for families with single and double rooms.

All essential amenities (cooker/fridge/microwave) are provided, with laundry facilities available on the main campus.

For more information and bookings, please visit www.concorde-int.com and click on Family Study Programme

Care of under 18

All of Concorde's staff are DBS checked and have undergone safeguarding training. Please refer to our website and enrolment form for rules regarding under 18's.

For more information please contact: sales@concorde-int.com

Course options		
Adult Courses		
General English		
G4 Intensive	15 or 25	
Teacher Development Course	hours per week	
• One-to-One Master Class™	WCCK	
Junior Courses		
English Playtime : From 5-to 7-years-old*		
• 15 hours' Tuition Only	15 hours	
 15 hours' Tuition & Family Activity Programme 	per week	
Junior : From 8-to 17-years-old		
• 20 hours' Tuition Only	20 hours	
 20 hours' Tuition & Family Activity Programme 	per week	
* English Playtime is not accredited by British Council	•	

Concorde International Terms & Conditions

Concorde International thanks you for your booking and requires you to read carefully read the following:

Concorde Payment regulations

- £100 or £500 deposit : if you are booking more than 60 days before arrival (£100 for students not requiring visa / £500 for students requiring visa)
- Total fees in GBP Sterling if you are booking less than 30 days of arrival
- Late bookings : welcome but subject to availability, total fees must be received before arrival

Once we have received the fees we will send you Confirmation of Payment, Course and Accommodation.

Airport transfers will be confirmed once you notify us of your travel details.

Insurance

It is strongly recommended that you have insurance to cover you against cancellation of course, travel or medical problems. Before you arrive in the UK, you must have insurance for your own financial and personal security.
Please inform us of your insurance policy at the time of booking or you will be charged automatically on your enrolment for insurance cover. Concorde International is a member of English UK who recommend insurance

providers Student Guard Insurance www.course-u-can.com who can provide you cover at a reasonable price for cancellation, accident, illness or loss of luggage, personal effects and money.

You must complete the section on Page 3 of the Enrolment Form to confirm your insurance arrangements.

Concorde International cannot be held responsible for any costs incurred by students who are not insured.

We know that sometimes bookings have to be changed. Please notify us immediately in writing or the following charges apply:

- 4 weeks or more before arrival : deposit is returned
- 29 days 9 days before arrival : 50% course fees returned
- 8 days or less: total course fees retained by Concorde International
- · Late or no arrival or early departure : no refund

Postponement of course

If you have to postpone your course for reasons outside your control, eg illness or death of a relative, we will honour your enrolment and reserve your place, we will retain your course fees for up to 12 months to enable you to take up your course at another time. If the fees have increased by the time you start your course, the difference will become payable.

Accommodation

Your accommodation is booked from the night before the course to the day after it ends.

Concorde International will make every effort to place you in the accommodation

you request but cannot always guarantee this.
Please give us at least 4 weeks notice to enable us to select the appropriate shared accommodation for you. Concorde International follows the accommodation

guidelines set out by Accreditation UK. NB There is a £25 week supplement for gluten-free or dairy-free diets. A student who behaves in an unacceptable manner will be asked to leave the accommodation. We cannot guarantee to find alternative similar accommodation, and higher charges may apply.

In the student residences Concorde International reserves the right for its staff to inspect student bedrooms particularly in the event of a complaint.

Refund of Accommodation

No refunds for early departures from accommodation either due to cancellation or expulsion

It is your responsibility to ensure that you hold the correct visa to enter the UK and leave to remain for the duration of your course. In the event of an incorrect visa Concorde International will terminate your course immediately. Tuition fees will be refunded only at the discretion of the Director.

Concorde International is obliged to inform the Immigration authorities in the event of a non-arrival, unsatisfactory attendance or curtailment of a course.

Refund of fees (minus the Registration fee of £98) if your visa is refused. The refund will only be made on presentation of the official refusal letter - 'Refusal of Entry Clearance Letter'.

In all cases the Administration fee, CAS fee (where applicable) and any other charges eg bank commission are not refundable.

Please note - all refunds will only be returned to the original source of the booking i.e.to the agent who made the booking, or if by credit card, then the refund will be made to that same credit card. There are no exceptions and cash will not be given.

Concorde International takes seriously the safety welfare of all its clients and we require our staff to abide by a strict code of behaviour. In the same way students are expected to accept and comply with the school regulations. Any wilful damage to school, accommodation or property of other course participants must be paid for in full prior to departure.

If there is a serious breach of regulations, Concorde International reserves the right to request the student to leave the School, and in this case no refunds are given for course or accommodation, and return flights are at the student's expense.

NB serious breach of discipline includes amongst other things: persistent non attendance in class, unauthorised entry into staff areas, bedrooms, other's homestays; setting off false alarms (fire, evacuation); bullying, alcohol or drugs, or immoderate conduct.

Social programme arrangements

The programme (Evening activities / Full-day excursions) is arranged on the basis of a minimum number of participants. The programme will have some free and some paying events.

Concorde International class sizes allow for a maximum of up to 12 students in one class. This may increase to 14 on the University Summer Courses.

Photographs and videos

Concorde International may from time to time take photos/videos of its course participants to promote the school through websites, brochures, display boards, photo albums and social media platforms. Please inform us in writing before your course starts if you do not allow the use of such images.

Your data protection

We know how important data protection is and we will do everything to protect your personal information. We will only use the information you have given to us for the purposes of providing you with the required services i.e course, accommodation, transport, insurance, welfare and Immigration (UKVI) if applicable. We promise that your information will not be given out beyond the necessity of these services you have purchased, and will not be given to any marketing companies. Your personal information will be stored securely for the duration of your stay in Britain. We will be able to provide you with a copy of your records within 14 days if requested.

Complaints

We are concerned if you have a complaint about any aspect of your course or services you have purchased in the booking. We would like to resolve this as quickly as possible to your satisfaction and therefore ask you to raise this complaint at first with the manager in the school whilst you are attending the course. If you feel this has still not been resolved, please write to: The Director, Concorde International, Hawks Lane, Canterbury CTI 2NU. You can expect a reply within 7 working days of receipt of your letter. This does not affect your statutory rights. There is no recompense for complaints made after conclusion of the course and departure.

Liabilities, Force Majeure and Legal Jurisdiction

- Concorde International nor its representatives are liable for loss, damage, illness, or injury to person or to property however caused, except where such liability is statutory.
- Concorde International does not accept liability for personal injury or death of a course participant.
- We are not liable for losses or additional expenses in the event of cancellation or change due to delays in travel services.
- Concorde International, its staff or its representatives are not liable for loss of tuition, activities or excursions due to public disturbances, road closures, motorway incidents, industrial action, natural weather disaster, acts of terrorism or factors outside their direct control.

If Concorde International asserts Force Majeure as a reason for the failure to perform its obligations then we undertake to demonstrate that we have taken reasonable steps to minimise delay or damages caused by events, that Concorde International fulfilled all non-excused obligations to notify the student of the likelihood or occurrence of the event.

These Terms and Conditions of enrolment are subject to English law. The English language is legally binding in all cases.

Personal Property

Clients must take appropriate measures to protect any valuables or other personal possessions. If anything is missing when you leave school, please let us know immediately and we will try to locate the item. Your insurance company will need to cover the cost of replacement items.

Holidays

The School is closed for the following public holidays in 2018: 1st January, 30th March, 2nd April, 7th May, 28th May, 27th August, 25th and 26th December There is no refund if your course includes any of these dates. The School director of studies will endeavour to provide alternative classes or activities.

School holidays

Students following long-term courses may apply to take holidays, in complete weeks from Monday to Friday, at times convenient to the programme and with the approval of the Director of Studies. Exceptions are made in the case of family illness or death.

Holidays are allowed on the basis of a maximum of 2 weeks per every 12 weeks of the programme, and must be requested not less than 2 weeks in advance. In each case the total course duration will be extended to compensate for the weeks' holidays taken.

NB Holidays cannot be taken when following intensive preparation for FCE, IELTS or Diploma.

Minimum age

Concorde International welcomes young adults from the age of 16 for long term

Please note that 16- and 17-year-olds are not supervised except in lessons and on occasional class excursions. Parents and guardians must send us a signed Parental consent form (see enrolment form page 3) before the student arrives in the school.

Students under the age of 18 must abide by the curfew times and other rules as per this form. Failure to do so may result in being sent home.

Transfer Service

Private transfer Service



Individual transfers to and from Gatwick, Heathrow and Stansted can be arranged. Train and coach information on request.

A transfer service is also available for the ports of Dover and Folkestone, and for Ashford International railway station.

Aiports	Heathrow	1 h 30 mins
	Gatwick	1 h 05 mins
	Stansted	1 h 25 mins
Ports	Dover	0 h 30 mins
	Folkestone	0 h 30 mins
International station	Ashford	0 h 30 mins
	St Pancras	1 h 20 mins

Shuttle Bus Service during July and August



Shuttle buses and couriers are available on Sundays between 09.00 and 21.00 for transfers between Gatwick and Heathrow airports, and our centres. Waiting times can vary between the shuttle transfers.

Concorde International couriers are available at each airport to provide assistance.

Public Transport (making your own way to Canterbury)





Times may vary. Please check the National Express and National Rail websites for the latest information.

www.nationalexpress.com

www.nationalrail.co.uk

	Operating Times	
	Coach	Train
Heathrow	05.35 - 22.10	05.20 - 21.40
Gatwick	05.30 - 21.30	05.05 - 21.50
Stansted	04.55 - 21.00	05.30 - 21.45



Junior Courses sales@concorde-int.com



Home Language Tuition info@home-tuition.com



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